

## Standby Electric Generators

If the health of a person receiving medical treatment would be seriously threatened in the event of a power outage, you may want to consider having a standby generator installed in your home. Here are some important things to keep in mind about standby generators:

- For the safety of your family and OPPD employees, only a qualified professional – such as a licensed contractor – should install a standby generator, including all wiring, piping, vents and gas line connections.
- The generator must be equipped with a transfer switch to isolate it from OPPD lines. Without a transfer switch, electricity from the generator may backfeed electricity onto OPPD lines, causing injury or death to line technicians working on those lines.
- A portable generator should be kept outside. Using it indoors may cause a build up of carbon monoxide and other harmful gases.
- Fuel should be stored properly, preferably in a separate building.

## Emergency Kit Checklist

Here are some basic things to keep on hand in case of a power outage:

- ❑ Flashlights and spare batteries
- ❑ Battery-powered radio
- ❑ Bottled water, canned food and powdered milk
- ❑ Manual can-opener
- ❑ Baby supplies
- ❑ Extra medications and first-aid kit
- ❑ Cooler and ice packs for refrigerated medication
- ❑ Blankets and sleeping bags
- ❑ List of important phone numbers

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## Power Outage Reporting & Information Guide

[oppd.com/outage](https://www.oppd.com/outage)

## Power Outage Action Steps

OPPD works hard to provide its customers with low-cost, reliable electric service. However, severe weather and other emergencies sometimes cause interruptions in your electric service. Below is information to keep you prepared in the event you do lose power.

### Report the Outage

For your convenience, there are a number of ways to report an outage.

- **Online** - visit [oppd.com/outage](http://oppd.com/outage) to report the outage online
- **Phone** - Call 1-800-554-OPPD (6773)
- **Smartphone** - Visit [oppd.com](http://oppd.com) or use the OPPDConnect app to report an outage on your smartphone



When reporting an outage, be prepared to provide as much information as possible, such as downed lines, was there a flash or loud noise before the outage, or do your neighbors have power.

### Stay Away from Downed Power Lines

Treat every downed line as though it is a live wire by keeping a safe distance. Report downed lines to OPPD. **Never attempt to move or touch downed power lines.**

### Turn Off Most Lights and Unplug Appliances and Electronics

Doing so will reduce the electrical load when power is restored and minimize the possibility of damage to your electrical equipment. OPPD also offers Surge Guard Protection to its customers. Surge Guard provides triple protection against surges at your home's wired entryways and is backed by a \$50,000 repair or replacement warranty. Visit [oppd.com/surge](http://oppd.com/surge) to learn more.

### Keep Fridges and Freezer Doors Closed

A closed fridge or freezer can keep food from spoiling for up to 10 hours when the power is out.

### Be Careful During Cleanup

If you need to clear fallen tree limbs or other debris after a storm, make sure there are no downed lines tangled among the branches. If working on a roof or ladder, make sure there are no overhead power lines near you.

### Make Sure OPPD Has Your Correct Phone Number

We need your phone number to better serve you when restoring power. If in doubt, call 402-536-4131 or 1-877-536-4131 so we can verify your phone number.

## Special Medical Needs

If a member of your household requires electrically powered life-support equipment, please make plans to ensure the continuation of this medical treatment in the event of an extended power outage.

To find locations where such treatment could be continued, please contact your local American Red Cross office or call 211 to talk to a referral specialist who has the community's most extensive human service database at their fingertips.



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